

Red Top Meter Program FAQ

Accessible Reserved Metered Parking for Persons with Disabilities within the Central Business District (CBD)

What are Red Top Meters and where are they located?

Red Top Meters are parking meters, with a distinctive red top, that are accessible and are reserved for the exclusive use of persons with disabilities. The Red Top Meter Program will be implemented within the Central Business District (CBD).

When will the Red Top Meter Program be implemented?

DDOT will implement the Red Top Meter Program in January, 2017 after an extensive public awareness campaign and outreach to impacted communities.

What is the purpose of the Red Top Meter Program?

The Red Top Meter program is designed to do the following:

- Provide persons with disabilities greater access to curbside parking in the high demand, congested CBD area by setting aside reserved, accessible parking meters;
- Enable DDOT and the Department of Public Works to equitably manage the limited available curbside space in high demand parking areas within the CBD by encouraging parking turnover at metered spaces.

How many Red Top Meters will be in the Central Business District once the program is launched?

There will be approximately 350 Red Top Meters within the boundaries of the CBD.

How will DDOT inform the public about the Red Top Meter Program?

DDOT will run a broad public outreach and education campaign about the Red Top Meter program after the regulations are finalized. Informational postcards will be sent to all disability placard and license plate holders before the program launches and enforcement begins. DDOT is also planning a media campaign and other community outreach efforts. In addition, DDOT will place informational flyers about the program on vehicles parking at Red Top Meters during the public outreach campaign.

Once the program launches, how can persons with disabilities pay for parking at Red Top Meters?

People with disabilities can either pay by coin or credit card at the meter, or use Parkmobile, the District's pay by phone service, to pay for parking. Parkmobile service charges are waived for Red Top Meter users.

How long may a person pay to park at a Red Top Meter?

Meters will be programmed to allow persons with disabilities to pay for parking twice as long as the time allotted at the adjacent meters.

What are the rules for disability placard holders who park at a non-Red Top Meter within the CBD?

Disability placard holders parking at regular (not Red Top) meters within the CBD must pay the meter fee **and** park for the time limit posted on the meter or sign.

What are the parking rules outside of the CBD?

Parking rules outside of the CBD remain unchanged. Disability placard holders can park for free at any parking meter outside the CBD for up to double the posted time limit on the meter.