



# Parking Meter FAQs

## FAQ: How do I report a broken or malfunctioning meter?

Residents may report a broken meter by calling the Mayor's Citywide Call Center (311), or by visiting [311 Online](http://311.dc.gov/) (<http://311.dc.gov/>). The estimated response time for a single-space parking meter is 72 hours, and the estimated response time for a multi-space meter is 24 hours.

## FAQ: When will all parking meters accept credit card payments, or allow pay-by-smartphone features

Based on the success of the District's [Pay-by-Phone Program](#) (administered by [Parkmobil](#)) and [Multispace Meters](#), DDOT is constantly working to outfit all of the District's parking meters will enable advanced technology in the future. Utilizing innovative solutions will ensure that the District's parking meter system is more reliable, as well as less costly to repair and maintain.